

Amendment to Existing Agreements (GDPR/EU DPA)

This Amendment to Existing Agreement(s) ("Amendment") is made and entered into as of the <u>date of Epicor's acceptance of Customer's completed assessment titled "Amendment for Updated EU SCCs" through OneTrust</u> (Effective Date) by and between Epicor Software Corporation and/or its international affiliates (together and/or individually "Epicor") and the undersigned Customer ("Customer"). Each a "Party" and together the "Parties".

RECITALS

- A. Customer and Epicor are Parties to an Order Form; an existing End User Licence Agreement, an existing Master Services Agreement, and/or a existing Master Customer Agreement (collectively and/or individually the "Existing Agreement") pertaining to Customer's license of Software and/or SaaS Services from Epicor and/or its affiliates as well as the provision, by Epicor, of support, professional, and/or other Subscription Services to Customer.
- B. Epicor and Customer desire to amend the Existing Agreement(s) on the terms provided herein below.

NOW THEREFORE, in consideration of the above recitals and the mutual covenants and conditions contained below, Epicor and Customer hereby agree as follows:

1. The following term is added to the Existing Agreement(s):

European General Data Protection Regulation (EU GDPR). If and to the extent Epicor processes "Personal Data" as defined under the EU General Data Protection Regulation for Customer, Epicor agrees to comply with the EU version of the Data Processing Addendum titled "*Epicor EU Data Processing Addendum (updated 31 August 2021)*" ("EU Data Processing Addendum") available for download at https://www.epicor.com/en-us/company/data-privacy-addenda/ the terms and conditions of which are hereby incorporated by reference. In the event of any conflict between the Existing Agreement(s) and the EU Data Processing Addendum, the EU Data Processing Addendum shall control.

Except as provided herein, the terms and conditions of the Existing Agreement(s) shall remain in full force and effect. All terms not defined in this Amendment shall have the meanings ascribed to them in the Existing Agreement(s).

IN WITNESS WHEREOF, the undersigned Parties have executed this Amendment by their duly authorized representatives as of the last date signed below.

Customer: Customer named as a Party to the Existing Agreement

Signed: by submitting a completed assessment titled "Amendment for Updated EU SCCs" through OneTrust, Customer is deemed to have signed this Amendment and the EU Data Processing Addendum

Date: <u>Dated as of the date of submission of Customer's completed assessment through OneTrust</u>

Epicor Entity: Epicor entity named as a Party to the Existing Agreement

Signed: by accepting and/or approving a completed assessment titled "Amendment for Updated EU SCCs" through OneTrust, Epicor is deemed to have signed this Amendment and the EU Data Processing Addendum

Date: <u>Dated as of the date of Epicor's acceptance/approval of Customer's completed assessment through OneTrust</u>